



YOUR MEDICAL SERVICES



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PRACTICE MANAGEMENT SOLUTIONS

RETIREMENT & FUTURE PLANNING

YMS VISION STATEMENT



The **YMS vision** is to ensure that the GP and Primary Care Team stay at the heart of the community and continue to provide excellent care for generations to come.

YMS MISSION STATEMENT



Your Medical Services is a team of dedicated, professional people who are passionate about providing the best services for their patients throughout Ireland.

We are continually striving to ensure that our patients have access to experienced, knowledgeable GPs and Nurses. We are committed to an ongoing review of our services so that we can provide appointments, follow ups and prescriptions within a reasonable timeframe to all our patients.

We believe that good relationships with our patients, GPs, nurses, admin team and Head Office team are essential to the success of each Practice. Our aim is that we will trust each other to do our best for everyone in an open and transparent environment. While YMS will continue to have Practices in Ireland's cities, our goal is to ensure that people in the rural communities of Ireland continue to have access to the services of their local

GP and Primary Care Team. We offer a solution to Practice owners that allows their Practice to continue long after they have retired or by becoming Partners with GPs who have decided to focus on patient care without the stresses of managing a Practice.

YMS will secure the services of experienced GPs and offer them the opportunity to become the Clinical Lead in an environment where they can make the clinical decisions. They will continue to provide innovative, patient centred care for their patients while being supported by YMS and a network of other like minded GPs.

At the centre of each Practice will be an excellent Practice Manager who will ensure that both patients and the staff team are being looked after and who is continually looking at ways to improve the services we deliver.

YMS VALUES



VALUE	WHAT THIS MEANS TO US
CONFIDENTIALITY	To have a trusting environment we need to ensure confidentiality compliance at all levels. Patients and staff must feel confident that their information and their right to privacy is protected.
ACCOUNTABILITY	Everyone in YMS takes responsibility for their actions and for the consequences of their actions. Everyone is committed to achieving their individual goals and supporting their colleagues to do the same. As a Company we are accountable to the general public to ensure we are operating a professional, reliable and confidential service.
RESPECT	Everyone in YMS treats others with dignity, courtesy, empathy and respect regardless of their position, background or personal characteristics. Everyone's opinion is valued. Line Managers enable staff to feel valued, respected and supported.
KINDNESS	Showing empathy and understanding to every patient and to each other. Being patient with each other and working as a team. Working in a caring and supportive environment
PROFESSIONALISM	All of our staff team act in a professional manner at all times to ensure each patient receives a consistent approach no matter who they are speaking to. Our clinical team keep up to date with their knowledge and skills so that they can provide a quality service to our patients. All our staff are encouraged to learn new skills and develop their knowledge.
APPRECIATION	Managers value their staff teams and show appreciation on a regular basis. They identify good performance and address under performance promptly and consistently.



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